bigbyte Chomps on Comcast Business to Fulfill Customer Business Needs

New Mexico-based colocation facility now provides more diversification and cost-effective network services for businesses to connect to the cloud; clients switch entire service set to Comcast Business

ALBUQUERQUE, N.M. – **June 5, 2018** – Comcast Business today announced that it now provides direct, dedicated links to bigbyte.cc (bigbyte), a tier III compliant data center in New Mexico, allowing Comcast Business to provide small and medium sized businesses (SMBs) and enterprise customers with more choices to connect to the cloud. Tenants of bigbyte are now able to select Comcast Business for high-performance Ethernet and other services to support a wide range of business applications.

Founded in 2001, bigbyte.cc Corp. maintains over 30,000 square feet in data center and business continuity space with additonal 20,000 square feet "built-to-suit" available for any size project. Serving as New Mexico's only 100 percent women-owned, privately held data and disaster recovery center, bigbyte's carrier-grade infrastructure provides customers operational reliability with security, affordable bandwidth and fully redundant facilities while providing cost effective, compliant and flexible space.

"As the first neutral colocation facility in the state, we seek to provide diversification and always-on network access for our customers to meet their technology and business needs in compliant spaces," said Nerissa Whittington, principal bigbyte.cc Corp. "Now, with Comcast Business, our clients can get Ethernet services and much more. We're seeing clients transition away from their provider to Comcast Business, particularly to take advange of the circuits that provide important price and bandwidth benefits to connect to the cloud."

To store data, optimize their workloads, and execute mission-critical applications, businesses require a resilient, high-capacity network. Direct cloud connectivity helps businesses achieve enhanced performance, security and availability compared to connecting over the open internet, and Comcast's Ethernet offering is backed by a service level agreement (SLA). Through Comcast's NNI (Network to Network Interface), bigbyte customers are able to get private MPLS/VPLS WAN services in New Mexico at gigabit-level speeds.

The Diakonos Technology Group (DTG), a managed IT provider specializing in small to medium sized enterprises in New Mexico, is a tenant of bigbyte and has deployed Ethernet Network Service (ENS) with 200 Mbps performance at three sites that provide direct connectivity back to bigbyte for cloud hosting services. Attracted to its quality, reliablilty and affordable costs, DTG will utilize Ethernet Dedicated Internet (EDI) at 100 Mbps to serve as its premium circuit with future plans to triple the capacity.

"What attracted us to bigbyte initially was its colocation services, disaster recovery for office space and its independently audited status," said Nick Campbell, CEO of DTG. "Separately, its proximity to our client-base and the variety of network services through Comcast Business that allow us to connect to the cloud while keeping costs in check were seen as a key to our business development. Comcast Business helps our business operations, and we look forward to growing with them as our main service provider."

"Regardless of size or its industry, businesses are seeking flexibility to connect to the cloud rather than a one-size-fits-all service, and that's what bigbyte has with Comcast Business," said Julianne Phares, New Mexico External Affairs Director, Comcast Business. "Through dedicated, reliable, secure access with access to multi-Gigabit performance and low latency, bigbyte clients can connect to the cloud that best fits their needs with the assurance that Comcast Business is there to support them as future needs develop."

Comcast Business' network connects to nearly 500 data centers as well as cloud exchanges for dynamic access to multiple cloud providers.

About bigbyte.cc
Serving as New Mexico's only 100 percent women owned, privately held data center and disaster recovery center, bigbyte's carrier-grade infrastructure provides customers the highest level of operational reliability with security, affordable bandwidths and fully redundant facilities while providing cost effective, flexible space. Bigbyte.cc is New Mexico's only compliance driven continuity campus. For more information visit https://www.bigbyte.cc.

About Diakonos Technology Group
Diakonos Technology Group (DTG) is a managed IT provider specializing in small to medium sized enterprises. DTG tailors its solutions and services to our clients requirements, enabling them to focus on running and managing their businesses. Headquartered in Albuquerque, DTG was originally incorporated in 2008 as BrewerTek, LLC and rebranded three years later with renewed vision and purpose. Despite a tough economy, DTG has enjoyed a growing client base and reputation for excellence, integrity and value. For more information visit https://www.dtg.us

About Comcast Business
Comcast Business offers Ethernet, Internet, Wi-Fi, Voice, TV and Managed Enterprise Solutions to help organizations of all sizes transform their business. Powered by an advanced network, and backed by 24/7 customer support, Comcast Business is one of the largest contributors to the growth of Comcast Cable. Comcast Business is the nation's largest cable provider to small and mid-size businesses and has emerged as a force in the enterprise market; recognized over the last two years by leading industry associations as one of the fastest growing providers of Ethernet services.

For more information, call 866-429-3085. Follow on Twitter @ComcastBusiness and on other social media networks at http://business.comcast.com/social-media.

About Comcast
Comcast Corporation (Nasdaq: CMCSA) is a global media and technology company with two primary businesses, Comcast Cable and NBCUniversal. Comcast Cable is one of the nation's largest video, high-speed internet, and phone providers to residential customers under the XFINITY brand, and also provides these services to businesses. It also provides wireless and security and automation services to residential customers under the XFINITY brand. NBCUniversal operates news, entertainment and sports cable networks, the NBC and Telemundo broadcast networks, television production operations, television station groups, Universal Pictures and Universal Parks and Resorts.
Visit www.comcastcorporation.com for more information.

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